# Child Nutrition Services Meal Charge Policy FAQ Bellville Independent School District



## Can I put money on my student's lunch account?

• Yes, students are encouraged to place money on his/her lunch account to purchase meals, a la carte items, and snacks.

# What happens if he/she doesn't have money on their account to purchase a meal?

- If a student does not have enough money for his/her breakfast or lunch meal, the student may charge their lunch account UP TO a maximum of \$10 worth of meals. Collection notices will be sent home to the household to collect charges.
- Once a student has reached \$10, the student will be served an alternate meal that will meet the guidelines for a reimbursable meal (cheese sandwich, fruit, and milk)

### Can extra items, such as snacks or a la carte items be charged on the lunch account?

• No, only a meal will be allowed to be charged.

### How will I know if my student's lunch account is out of money?

- Students and parents can log into the <u>Lunch Money Now</u> system through the Bellville ISD
  website and set his/her lunch account up to receive an email notice when the account reaches a
  low balance.
- A verbal reminder will be given to the student daily. An automated phone call will also occur in the evenings Monday, Wednesday, and Friday to the phone number on record when a negative balance appears on a student's account.
- The Child Nutrition Director will mail a negative balance letter to the household ONCE A MONTH when the student has reached a negative balance of \$5.00 or more.

### How can I get assistance to pay for my child's meals?

- Visit <a href="http://www.bellvilleisd.org/departments/food\_service">http://www.bellvilleisd.org/departments/food\_service</a> to complete a meal application online.
- Paper applications are available at all campuses and in the Central Office at 518 S. Matthews Street, Bellville, TX 77418
- You may contact the Child Nutrition office at 979-865-7017 for personal assistance.

### What happens if I do not pay my debt?

- At the end of the school year we will work diligently to clear up all negative balances through letters sent to the household, phone calls to parents, verbal notices and by sending a list of the student balances to the principles.
- The last month of the school year, there is a NO CHARGE POLICY in place. Students will not be able to charge any amount on their account. They will be offered an alternate meal at no charge (sandwich, fruit, and milk).
- We work diligently through the summer to clear up any negative balances remaining by letters and phone calls to the household.